

## **STUDENT'S OBLIGATION TO SPONSORING ORGANIZATION'S CODE OF ETHICS**

Regional West Health Services, the sponsoring institution for the Program, has established an organizational code of ethics in recognition of the corporation's ethical responsibility to patients, families, staff, physicians, and the community it serves. Reflective of the corporation's mission and values, this code provides the ethical foundation for policies, procedures and activities within the organization.

Responsibility: Students, Instructors, Program Officials  
Standard: Human Resources

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It is the expectation of Regional West that students will know and incorporate this Code of Ethics into their everyday performance.

### **VALUE - RESPECT FOR ALL PERSONS**

- A. We will treat each individual with the basic dignity and respect due all human beings.
- B. We will ensure that care, treatment and services are not negatively affected when a student requests to be excused from participating in an aspect of the care, treatment and services.
- C. We will provide the highest possible quality, safe and effective care, treatment and services to all persons without discrimination and regardless of their ability to pay.
- D. We will respect and value divergent cultures, spiritual and personal values, beliefs and preferences, and make every reasonable effort to accommodate their expression in our facility.

### **VALUE - GENUINE, EMPATHIC CARE**

- A. We will seek to understand and value the unique experiences and perspectives of each person we serve.
- B. We will provide ongoing care and treatment, plan for other service(s), and discharge as needed congruent with the patient and/or family to meet their needs, goals and desires and to avoid provision of service(s) which is/are unnecessary, ineffective, or unwanted.
- C. We will treat our customers as we would want to be treated.

### **VALUE - INTEGRITY IN RELATIONSHIPS**

- A. We will fairly and accurately represent our capabilities and ourselves in our marketing endeavors. The marketing materials accurately represent the hospital and address the care, treatment and services that the hospital can provide, directly or by contractual arrangement. When necessary, legal counsel will be consulted for verification of appropriateness and accuracy.

- B. We will maintain strict confidentiality regarding all patient information and related issues. Sharing of information among care providers will be done solely in the patient's best interest and never in a manner that may harm or embarrass.
- C. We will seek to resolve any conflict fairly and objectively and will provide adequate mechanisms for customers to resolve conflicts with us.

**VALUE – COMPETENCY**

- A. Our staff and physicians will maintain the highest essential qualifications and credentials for their respective professions.
- B. We will bill fairly and accurately for those services rendered. If requested, we will provide our customers with an itemized bill including dates of service. If our customer has a question about a charge, we will make every attempt to review the issue quickly and resolve the conflict or discuss the question without real or perceived harassment.
- C. We will seek to avoid any conflict of interest in our business endeavors within the organization, or between the organization and the community; especially conflicts which may impede patient care. Furthermore, we will provide mechanisms by which to address conflicts of interest, which inadvertently arise.

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Signature  
Stephanie Cannon, MSRS, RT(R)(ARRT)  
Program Director

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Signature  
Joshua Lively, MHA, BSRT(R), RT (R)(VI)(ARRT)  
Director of Imaging Services

Reference Hospital Policy #102.0.02

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